

ESSENTIAL REFERENCE PAPER 'A'

IMPLICATIONS/CONSULTATIONS

Contribution to the Council's Corporate Priorities/ Objectives (delete as appropriate):	People – Fair and accessible services for those that use them and opportunities for everyone to contribute This priority focuses on delivering strong services and seeking to enhance the quality of life, health and wellbeing, particularly for those who are vulnerable.
Consultation:	There has been no consultation.
Legal:	There are no specific legal implications.
Financial:	There are no financial implications.
Human Resource:	There are effects on human resources.
Risk Management:	Poor quality repair services have an impact on the quality of life for tenants.
Health and wellbeing – issues and impacts:	Poor quality repair services have an impact on the quality of life for tenants. Tenants wellbeing is enhanced by prompt and effective repairs.